

FAIRWAY

FURNITURE



PRESERVE YOUR
CABINETS ...looking after your investment

Peace of mind for 5 years with total care protection

LOOKING AFTER YOUR INVESTMENT...

Fairway Furniture premium protection provided in association with Staingard is a comprehensive protection scheme comprising the best furniture care products and a 5 year cover programme protecting you against accidental damage and staining. Peace of mind is provided immediately after your furniture is delivered.

Accidents can happen to anyone, to anything, at any time. But with Fairway Furniture, you can put your mind at ease knowing that if a mishap occurs to your new furniture, we are there to put it right for you.

Getting help couldn't be easier- All you have to do is call our claim line any time, day or night, and we'll be able to give you assistance to enable you to continue enjoying your furniture for many years to come. Whatever furniture you select, Fairway Furniture protection programmes are supported by the biggest name in furniture protection.



we  helping you care for your furniture

in association with

staingard[™]

Total peace of mind for you furniture

TAKING CARE OF YOUR FURNITURE

We know how much you want to keep your furniture looking like new. You can enjoy your new furniture safe in the knowledge that Fairway Furniture will help protect your furniture.

STAINGARD PREMIUM PROTECTION

If you can't remedy the problem yourself, using one of the market leading care products supplied by Fairway Furniture, Staingard will appoint one of their national team of professional repair technicians to visit your home and resolve the problem for you.

And if that doesn't solve the problem, don't worry, we'll replace the damaged or stained part of your furniture.



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Taking care of your furniture

Fairway Furniture Ultimate 5 year Care Plan is supported by a range of care products designed to ensure that you are able to maintain your furniture in the best way possible. These care products are specially formulated and produced by Staingard and are easy to use and effective.

HOW DO I PURCHASE THE CARE PLAN?

Your sales consultant will discuss details of how to care for your furniture whilst you are choosing your item of furniture.

This will include all you need to know about The Staingard Care Plan. Having made your choice, simply ask your sales consultant to add the Care Plan to your order and that's it!



Benefits of furniture protection

- ✓ 5 years peace of mind
- ✓ Replacements to original value
- ✓ National network of professional technicians
- ✓ No excess charges
- ✓ One call for advice and service

Summary of cover provided

(Staining and Accidental damage means unintended and unexpected damage caused by a sudden and unforeseen event)

STAINS

- ✓ Acid
- ✓ Corrosives
- ✓ Human & animal bodily fluids
- ✓ Cosmetics
- ✓ Paints
- ✓ Dyes & dye transfer from newspaper print or clothing, including denim
- ✓ Shoe Polish
- ✓ Superglue
- ✓ All foods & drinks
- ✓ Ink
- ✓ Coffee
- ✓ Bleaches
- ✓ Ketchup
- ✓ Caustics
- ✓ Cola

ACCIDENTAL DAMAGE

- ✓ Rips
- ✓ Punctures
- ✓ Water, liquid or heat marks
- ✓ Burns
- ✓ Scratches
- ✓ Pet damage (limited to 3 claims per period of insurance)
- ✓ Scuffs
- ✓ Breakage, dents or chips

STRUCTURAL DEFECTS

- ✓ Frame warpage and breakage
- ✓ Peeling of veneered or laminate finishes
- ✓ Bending and breakage of metal components



Summary of **staingard**™ exclusions

EXCLUSIONS

- ✗ Commercial use
- ✗ Deliberate damage
- ✗ Abuse or neglect
- ✗ Removal of odours
- ✗ Wear and tear
- ✗ Fading of fabric and materials
- ✗ Accumulated multiple stains and anything that happens gradually including dye transfer

This is a summary of exclusions only. Please refer to your certificate of cover for full terms and conditions.

ABOUT YOUR CARE PLAN

Your Care Plan begins on the date your furniture is delivered and subject to the terms and conditions will continue for 5 years. Any structural defects will only be covered if they occur after the first 12 months.

Your Care Plan has been arranged by Staingard Warranty Group (a trading name of Homeserve Furniture Repairs Limited). For details of your insurer, please see the Terms and Conditions on your certificate of insurance that will be provided to you following delivery, a copy of which can be obtained from your sales consultant.

Homeserve Furniture Repairs Limited will administer your Care Plan, and is authorised and regulated by the Financial Conduct Authority (FCA Number 502001). This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk



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